



Agency for Strategic planning
and reforms of the
Republic of Kazakhstan
Bureau of National statistics

Quality report

*On the volumes of services rendered in the Republic of
Kazakhstan*

Content

S.1 Contact details

S.2 Introduction - Relevance

S.3 Updating metadata

S.4 Presentation of statistical information

S.5 Unit of measurement

S.6 Reporting period

S.7 Legal basis

S.8 Confidentiality and data protection

S.9 Publication Policy

S.10 Frequency of propagation

S.11 Dissemination format, accessibility and clarity

S.12 Availability of Documentation

S.13 Quality management

S.14 Relevance

S.15 Accuracy and reliability (to be completed taking into account the type of observation) S.16 Timeliness and punctuality

S.17 Comparability

S.18 Consistency

S.19 Load

S.20 Revision of data

S.21 Processing of statistical data

S.22 Notes

S.1 Contact details

S.1.1 Organization

Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan S.1.2 Subdivision

Department of Services and Energy Statistics

S.1.3 Name of contact person

Baisbay Eskendir Muratuly

S.1.3.1 Name of the head of the responsible structural unit

Karaulova Gulmira Sailaubekovna

S.1.5 Postal address of the contact person

010000, Kazakhstan, Nur-Sultan city, Left bank of the Ishim river,

Mangilik el street, 8 House of Ministries, 4 entrance.

S.1.6 Contact email address

e. baisbay@economy.gov.kz

S. 1.7 Telephone number of the contact person

+ 7 (7172) 74-92-71

S. 2 Introduction-Relevance

The basis for the formation of service statistics is the statistical report of enterprises, individual entrepreneurs of the service sector, one of which is the form

(code 201112197, index 2-services, annual frequency)

The main users are ministries, local executive bodies and other departments, individuals and legal entities.

The Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan holds meetings of working groups (focus groups), with the participation of potential users and respondents, representatives of interested government agencies, as well as NPP "Atameken", which analyze in detail indicators of national statistical forms for their relevance and avoidance of duplication with indicators of departmental statistical forms and forms of administrative data. Feedback from users is carried out through the blog of the Minister of National Economy of the Republic of Kazakhstan on the website of the Ministry of National Economy of the Republic of Kazakhstan (www.economy.gov.kz).

S.3 Updating metadata

S.3.1 Latest confirmation of updated metadata

S.3.2 Latest placement of metadata

S.3.3 Latest metadata update

S.4 Presentation of statistical information

S.4.1 Data description

Commercial services statistics is a branch of statistics that reflects the patterns and trends in the development of the commercial services market, the characteristics of its infrastructure and regional features.

This statistical form is submitted by respondents with the main type of activity in the service sector according to the following codes of the General Classifier of Economic Activities (hereinafter - OKED):

- 1) 58 - publishing activities;
- 2) 59 - production of motion pictures, video films, and television programs, phonograms and musical recordings;
- 3) 60 - activities for the creation of programs and television and radio broadcasting;
- 4) 62 - computer programming, consultations and other related services;
- 5) 63 - activities of information services;
- 6) 64.20.0 - activities of holding companies;
- 7) 68 - operations with real estate;
- 8) 69 - activities in the field of law and accounting;
- 9) 70 - activities of parent companies; management consultations;
- 10) 71 - activities in the field of architecture, engineering research, technical testing and analysis;
- 11) 72 - research and development;
- 12) 73 - advertising and market research;
- 13) 74 - other professional, scientific and technical activities;
- 14) 75 - veterinary activities;
- 15) 77 - rent, rental and leasing;
- 16) 78 - employment;
- 17) 80 - security and investigation activities;
- 18) 81 - activities in the field of maintenance of buildings and territories;
- 19) 82 - activities in the field of administrative and managerial, economic and other support services;
- 20) 90 - activities in the field of creativity, art and entertainment;
- 21) 91 - activities of libraries, archives, museums and other cultural service institutions;
- 22) 92 - activities related to the organization of gambling and betting;

- 23) 93 - activities in the field of sports, recreation and entertainment;
- 24) 95 - repair of computers, personal items and household goods;
- 25) 96 - provision of other individual services.

S.4.2 Classification system

During the survey, the following statistical classifiers are used:

- 1) KATO - Classifier of administrative-territorial objects;
- 2) OKED - General classifier of economic activities;
- 3) KFS - Classifier of forms and types of ownership;
- 4) KRP - Classifier of the dimension of legal entities;
- 5) CSE - Classifier of sectors of the economy.

These classifiers are posted on the Internet resource Bureau of national statistics www.stat.gov.kz on the main page in the section - Classifiers.

S.4.3 Sectoral coverage

Representatives of legal entities and (or) their structural and separate divisions, regardless of the number, as well as individual entrepreneurs in the sample with up to 50 employees with the main type of activity in the service sector, according to the codes of the General Classifier of Economic Activities 58-60, 62, 63, 64.20.0, 68-75, 77, 78, 80-82, 90-93, 95, 96

S.4.4 Statistical concepts and definitions

- 1) The basis for the formation of indicators for statistics of services is the Methodology for the formation of indicators for the formation of indicators for statistics of commercial services, approved by order of the acting Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated February 9, 2016 No. 32, registered with the Ministry of Justice of the Republic of Kazakhstan on March 5 2016 No. 13408;
- 2) The circle of respondents: legal entities and (or) their structural and separate divisions, regardless of the number, as well as individual entrepreneurs included in the sample with a population of up to 50 employees with the main type of activity in the service sector, according to the codes of the General Classifier of Economic Activities 58-60, 62, 63, 64.20.0, 68-75, 77, 78, 80-82, 90-93, 95, 96

3) Toolkit: statistical form of national statistical observation "Report on the volume of services rendered" (code 201112197, index 2-services, annual frequency);

4) Observation type: solid;

5) Submission deadline: before March 30 (inclusive) after the reporting period

The submission of this statistical form is carried out on paper or electronically. Filling in the statistical form in electronic form is carried out through the information system "Data collection in on-line mode", posted on the Internet resource Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan (www.stat.gov.kz) ... The last revision of the forms was in 2017, the statistical form was posted on the Internet resource

Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan (www.stat.gov.kz) in the section For respondents Statistical forms for 2019 - Annual forms.

S.4.5 Statistical object

Representatives of legal entities and (or) their structural and separate divisions, regardless of the number, as well as individual entrepreneurs in the sample with up to 50 employees with the main type of activity in the service sector, according to the codes of the General Classifier of Economic Activities 58-60, 62, 63, 64.20.0, 68-75, 77, 78, 80-82, 90-93, 95, 96

S.4.6 General population (principle of selection of survey units)

Surveillance type: legal entity-solid, individual entrepreneur-selective

S.4.7 Territorial coverage

Republic of Kazakhstan (all regions, cities of republican significance and the capital).

S.4.8 Time coverage

The survey has been conducted since 1998 on an annual basis. There are time series for 1998-2018.

S.4.9 Base period

The base period is the year preceding the survey year. S.5 Unit of measurement

Kazakh tenge

S.6 Reporting period

year

S.7 Legal basis

S.7.1 Legal framework

1. Law of the Republic of Kazakhstan dated March 19, 2010 No. 257-IV "On state statistics";
2. Rules for the provision of primary statistical data by respondents, approved by order of the Chairman of the Agency of the Republic of Kazakhstan on statistics dated July 9, 2010 No. 173;
3. Rules for the submission of administrative data by administrative sources on a gratuitous basis, approved by order Acting Chairman of the Agency of the Republic of Kazakhstan on Statistics dated July 14, 2010 No. 183;
4. The plan of statistical work, approved in accordance with the established legislative procedure of the Republic of Kazakhstan by the Order of the Minister of National Economy of the Republic of Kazakhstan;
5. Schedule for the dissemination of official statistical information, approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan;
6. Rules for the provision of statistical information on a gratuitous basis that is not provided for by the schedule for the dissemination of official statistical information and developed on the basis of primary statistical data submitted by respondents in accordance with the schedule for submitting primary statistical data by respondents, approved by order of the Chairman of the Agency of the Republic of Kazakhstan on Statistics of May 20, 2010 # 113;
7. Rules for the provision and use for scientific purposes of databases in a de-identified form, approved by order of the Chairman of the Agency of the Republic of Kazakhstan on statistics dated July 2, 2010 No. 168. Registered with the Ministry of Justice of the Republic of Kazakhstan on August 13, 2010 No. 6388.
8. The methodology for the formation of indicators on the statistics of commercial services was approved by the order of the Acting Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated February 9, 2016 No. 32. Registered with the Ministry of Justice of the Republic of Kazakhstan on March 5, 2016 No. 13408

S.8 Privacy and data protection

S.8.1 Privacy Policy

1. Article 8 of the Law of the Republic of Kazakhstan dated March 19, 2010 "On State Statistics", in accordance with which a guarantee of confidentiality and protection of the submitted data by respondents is ensured;

2. Article 28 of the Entrepreneurial Code of the Republic of Kazakhstan dated October 29, 2015 ensures the protection of information constituting a commercial secret;

3. Information security policy (hereinafter referred to as the Policy) approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated October 31, 2016 No. 252 defines the goals, objectives, guidelines and practical techniques in the field of ensuring information security of the Committee. The main goal of the Policy is to ensure the availability of official statistical information, confidentiality of information stored and processed on the computer equipment of the Committee under the conditions of its integrity and authenticity.

S.8.2 Privacy-Data Handling

S.9 Publication Policy

S.9.1 Publication calendar

Clause 1, Clause 2 of Article 26 of the Law of the Republic of Kazakhstan "On State Statistics" dated March 19, 2010 No. 257. The schedule for the dissemination of official statistical information is posted on the website of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan www.stat.gov.kz in the section "Home" // "Basic documents".

S.9.2 Access to the Graph

The schedule for the dissemination of official statistical information is posted on the website of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan www.stat.gov.kz in the section "Home" // "Basic documents".

S.9.3 User access

Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan www.stat.gov.kz. Official statistics - By industry - Service statistics

S.10 Propagation frequency

year

S.11 Dissemination format, accessibility and clarity

S.11.1 News publications

The press release is not published.

S.11.2 Publications

1) Statistical bulletin "On the volume of services rendered in the Republic of Kazakhstan", posted on the Internet resource of the Committee on Statistics of the Ministry of National Economy of the Republic of Kazakhstan in the section Official statistics - By industry - Service statistics; Statistics - Bulletins;

2) Statistical collection "Services in the Republic of Kazakhstan", posted on the Internet resource Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan in the section Official statistics - Publications - Statistical collections;

Key indicators and spreadsheets are available on the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan Internet resource under Official Statistics - By Industry - Service Statistics.

S.11.3 Databases in on-line mode

Placed in the Taldau Information and Analytical System - Statistics Sections - Services Statistics.

S.11.3.1 AC1. Data tables-consultation

Not implemented.

S.11.4 Microdata access

Rules for the provision and use for scientific purposes of databases in a de-identified form, approved by the order of the Chairman of the Agency of the Republic of Kazakhstan on statistics dated July 2, 2010 No. 168. Registered with the Ministry of Justice of the Republic of Kazakhstan on August 13, 2010 No. 6388.

S.11.5 Other

S.11.5.1 AC2. Metadata consultation

Not implemented.

S.12 Availability of Documentation

S.12.1 Methodology documentation

1) "Methodology for the formation of indicators on statistics of commercial services" approved by the order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated February 9, 2016 No. 32. Registered with the Ministry of Justice of the Republic of Kazakhstan on March 5, 2016 year No. 13408. Posted on the Internet resource Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan www.stat.gov.kz in the "Methodology" section - Service statistics;

2) "Methodological regulation on statistics 2018" fourth edition, revised. Posted on the Internet resource Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan www.stat.gov.kz in the "Methodology" section.

S.12.2 Quality documentation

1. Policy in the field of quality, approved by the order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated April 23, 2015 No. 67.

2. Objectives in the field of quality Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan, Objectives in the field of quality of the relevant structural unit.

3. Documented information of the quality management system: Quality manual;

Documented procedures;

Instructions;

Process maps.

4. Standard methodology for describing the process of production of statistical information by state bodies, approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated March 30, 2015 No. 53;

5. Methodology for assessing the quality of official statistical information, approved by the Order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated May 23, 2018 No. 63.

S.13 Quality management

S.13.1 Quality assurance

The quality and reliability of service statistics data is supported by generally accepted procedures:

- compliance with the basic principles of primary accounting;
- at the stages of collection and processing of primary data, all control schemes (format-logical, arithmetic) have been developed and implemented;
- to confirm the reliability of primary data, the possibility of obtaining additional information from respondents is legally enshrined.

S.13.2 Quality assessment

S.14 Relevance

S.14.1 Needs

Ministries, local executive bodies and other departments, individuals and legal entities.

S.14.2 User satisfaction

An annual survey of users of official statistical information is carried out according to the questionnaire Q-002 "Survey of users".

S.14.3 Completeness / R1. Data completeness-share

S.15 Accuracy and reliability (to be completed according to the type of observation)

S.15.1 Overall accuracy

The National Survey on Service Statistics is designed in such a way that possible errors can be minimized and controlled. Nevertheless, when conducting a survey, inaccuracies are possible, called random errors in statistics, even if the survey was carried out with the greatest care. Such errors are detected and corrected by the Regional Statistics Departments and the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan in the course of statistical monitoring.

S.15.2 Sample errors - indicators / A1.

Unacceptably.

S.15.3 Non-sampling error

Unacceptably.

S.15.3.1 Coverage error

Unacceptably.

S.15.3.1.1 A2. Overcoverage-share

Unacceptably.

S.15.3.1.2 A3. Common units-ratio

S.15.3.3 No response errors

S.15.3.3.1 A4. Absence unit-fraction

Unacceptably.

S.15.3.3.2 A5. No response-share clause

Unacceptably.

S.16 Timeliness and punctuality

S.16.1 Timeliness

S.16.1.1 TP1 Waiting period - first results

The results in the bulletins are published according to the Statistical Work Plan approved on an annual basis.

S.16.1.2 TP2. Waiting Period - Latest Results

The results are final.

S.16.2 Punctuality

S.16.2.1 Punctuality / TP3

The data are published in accordance with the Statistical Work Plan and the Schedule for the Dissemination of Official Statistical Information, approved on an annual basis.

S.17 Comparability

S.17.1 Geographic comparability

The data is comparable across regions.

S.17.1.1 Asymmetry in mirror flow statistics-coefficient / CC1

Unacceptably.

S.17.2 Length of comparable time series / CC2

It has been held since 1998 on an annual basis. There are time series for 1998-2018.

S.18 Consistency

S.18.1 Consistency, external, cross

The methodology for the formation of indicators for commercial services has been developed in accordance with international recommendations (Federal Republic of Germany) obtained within the framework of the KAZSTAT Project (Project on Strengthening the National Statistical System) and Eurostat standards.

S.18.2 Internal consistency

The methodology for the formation of indicators of commercial services was approved by order of the Chairman of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan dated February 9, 2016 No. 32, registered with the Ministry of Justice of the Republic of Kazakhstan on March 5, 2016 No. 13408, agreed with all structural divisions of the Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan.

S.19 Load

Data collection is carried out electronically and on paper at the request of the respondent.

When collecting data online, the respondent is provided with automated arithmetic and logical controls, excluding the possibility of typical input errors. Information processing processes are automated using local software systems, control of input and output information is provided.

The average time spent on filling out the form is 1-2 hours. Duplication with other examinations is excluded.

S.20 Revision of data

S.20.2 Revision of data / A6

Unacceptably.

S.21 Processing of statistical data

S.21.1 Input data

Statistical information on statistics of services is formed on the basis of primary reports of respondents in form 2-service "On the volume of services rendered in the Republic of Kazakhstan."

S.21.2 Inspection frequency

year

S.21.3 Method (method) of collecting primary statistical data

According to service statistics, the provision of a statistical form is carried out on paper or in electronic form. Filling in the statistical form in electronic form is carried out through the information system "Data collection in on-line mode" posted on the Internet resource Bureau of national statistics of the Agency for strategic planning and reforms of the Republic of Kazakhstan (www.stat.gov.kz).

S.21.4 Reliability of primary statistical data

In order to improve the quality of data, check the correctness of filling out the statistical form and minimize the lack of answers on some questions of the statistical form, plausibility checks are defined at the level of input of primary data in electronic format, and various format-logical controls are also included in the software for processing primary statistical information.

S.21.5 Imputation - share / A7

Unacceptably.

S.21.6 Correction

Correction of data is carried out directly in the course of statistical observation.

S.21.6.1 Seasonal adjustment

Unacceptably.

S.22 Notes

In the future, continue to work to ensure data quality.